## **Remote Work Tools and Resources**

## **Prepare for Remote Work**

- 1. Before you leave the office, pack your laptop, laptop power cable and other work tools you regularly utilize.
- 2. Forward your incoming desk-phone calls to your mobile phone.
- 3. Ensure you know how to log into **Emory's VPN** (Virtual Private Network) so that you will be able to access network resources remotely.
- 4. Consider getting headphones with a built-in microphone for convenient online meetings. (Your laptop has a built-in microphone as well)
- 5. Discuss with your supervisor how you and your team will most effectively work together remotely.

## **Apps and Resources**

- 1. Zoom online meeting and colleague-chat app for remote communication.
- 2. Emory Box for file sharing with colleagues, instead of Emory network file sharing, in order to minimize potential data access disruptions.
- 3. <u>VPN</u> to access Emory network resources and increase your online data security.
- 4. See ORA-IT's Wiki for additional software and resources guidance.
- 5. For IT technical support information see ORA-IT's Wiki for ServiceNow ticket submission guide.

## **Helpful Remote Work Strategies**

- 1. Establish a set start time and end time for your remote work day with your supervisor.
- 2. When you first sit with your laptop in the morning, email your supervisor a list of the work you plan to accomplish for the day.
- 3. Log into the **Zoom** to be able to chat with your colleagues and work teams (no meeting setup required for the chat feature).
- 4. To reduce distractions, communicate with family and friends, who may be nearby, about your work and focus needs.
- 5. Utilize video/audio meetings, online chats, phone calls, text messaging, emails, file sharing and other remote communication tools.
- 6. Schedule (at least) weekly 1-on-1 meeting with your supervisor and immediate colleagues to discuss projects and goals.
- 7. At the **end of your work day**, email your supervisor a list of the **work you accomplished**, related deliverables and explanations of project updates and/or delays.